



# SOFTWARE USABILITY DEFECT LOG

Page \_\_\_\_\_ Product \_\_\_\_\_ Recorder \_\_\_\_\_ Date \_\_\_\_\_

## DEFECT ID

Location <sup>1</sup>	Interface Feature <sup>2</sup>			Type of Problem <sup>2</sup>			Description/Notes	Severity <sup>3</sup>
<b>-0</b>	button color command dialogue field function OTHER:	graphic icon item keystroke label menu	message page palette screen tool window	awkward complex cluttered confusing distracting error handling OTHER:	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal  ?-evaluate
<b>-1</b>	button color command dialogue field function OTHER:	graphic icon item keystroke label menu	message page palette screen tool window	awkward complex cluttered confusing distracting error handling OTHER:	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal  ?-evaluate
<b>-2</b>	button color command dialogue field function OTHER:	graphic icon item keystroke label menu	message page palette screen tool window	awkward complex cluttered confusing distracting error handling OTHER:	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal  ?-evaluate
<b>-3</b>	button color command dialogue field function OTHER:	graphic icon item keystroke label menu	message page palette screen tool window	awkward complex cluttered confusing distracting error handling OTHER:	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal  ?-evaluate
<b>-4</b>	button color command dialogue field function OTHER:	graphic icon item keystroke label menu	message page palette screen tool window	awkward complex cluttered confusing distracting error handling OTHER:	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal  ?-evaluate
<b>-5</b>	button color command dialogue field function OTHER:	graphic icon item keystroke label menu	message page palette screen tool window	awkward complex cluttered confusing distracting error handling OTHER:	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal  ?-evaluate
<b>-6</b>	button color command dialogue field function OTHER:	graphic icon item keystroke label menu	message page palette screen tool window	awkward complex cluttered confusing distracting error handling OTHER:	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal  ?-evaluate
<b>-7</b>	button color command dialogue field function OTHER:	graphic icon item keystroke label menu	message page palette screen tool window	awkward complex cluttered confusing distracting error handling OTHER:	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal  ?-evaluate
<b>-8</b>	button color command dialogue field function OTHER:	graphic icon item keystroke label menu	message page palette screen tool window	awkward complex cluttered confusing distracting error handling OTHER:	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal  ?-evaluate
<b>-9</b>	button color command dialogue field function OTHER:	graphic icon item keystroke label menu	message page palette screen tool window	awkward complex cluttered confusing distracting error handling OTHER:	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal  ?-evaluate

**Usability Defect:** Any feature, function, or facet of the user interface or its organization that violates established principles of usability (e.g., visibility, feedback, etc.) or that is likely to lead to user error, delay, confusion, or the failure to complete a task.

<sup>1</sup> Note location of defect by screen shot or document page; identify defect by log page plus ID number, e.g., 0-8, 2-3.

<sup>2</sup> Circle or check all descriptors that apply to the identified usability defect; write in if other.

<sup>3</sup> Circle or check initial estimate of severity/significance of defect without respect to cost or difficulty of correction.